

Blackpool Council

7 June 2016

To: Councillors Mrs Callow JP, D Coleman, G Coleman, Galley, Hunter, Matthews, Roberts, Ryan and L Williams

The above members are requested to attend the:

TOURISM, ECONOMY AND RESOURCES SCRUTINY COMMITTEE

Thursday, 16 June 2016 at 6.00 pm
in the Council Chamber, Town Hall, Blackpool

A G E N D A

1 DECLARATIONS OF INTEREST

Members are asked to declare any interests in the items under consideration and in doing so state:

- (1) the type of interest concerned; and
- (2) the nature of the interest concerned

If any member requires advice on declarations of interests, they are advised to contact the Head of Democratic Governance in advance of the meeting.

2 MINUTES OF THE LAST MEETING HELD ON 31 MARCH 2016 (Pages 1 - 8)

To agree the minutes of the last meeting held on 31 March 2016 as a true and correct record.

3 PUBLIC SPEAKING (Pages 9 - 12)

To consider any applications from members of the public to speak at the meeting.

4 EXECUTIVE AND CABINET MEMBER DECISIONS (Pages 13 - 22)

To consider the Executive and Cabinet Member Decisions within the portfolios of the Leader of the Council and Deputy Leader of the Council, taken since the last meeting of the Committee.

5 FORWARD PLAN (Pages 23 - 28)

To consider the content of the Council's Forward Plan, June 2016 – September 2016, relating to the portfolios of the Leader of the Council and Deputy Leader of the Council.

6 ENGAGEMENT OF CONSULTANTS OVER £25K MONITORING REPORT (Pages 29 - 34)

To consider the appointment of consultants exceeding £25,000 for the period 1 February 2016 to 30 April 2016.

7 CORPORATE CUSTOMER SERVICES STRATEGY (Pages 35 - 82)

To provide information on the Corporate Customer Services Strategy and progress and findings of the channel shift project.

8 TOURISM PERFORMANCE REPORT (Pages 83 - 90)

To provide information on tourism performance between January and April 2016 using various indicators.

9 PARKING SERVICES PERFORMANCE REPORT (Pages 91 - 102)

To provide information on the performance data of Council owned car parks, both with regards to patronage and income.

10 COMMUNITY SAFETY PERFORMANCE REPORT APRIL 2015 TO MARCH 2016 (Pages 103 - 120)

To consider performance regarding the Community Safety Partnership's priorities between April 2015 and March 2016.

11 SCRUTINY WORKPLAN (Pages 121 - 132)

To consider the Workplan and to monitor the implementation of Committee recommendations, together with any suggestions that Members may wish to make for scrutiny review topics.

12 DATE OF NEXT MEETING

To note the date and time of the next meeting as Thursday, 21 July 2016, commencing at 6pm.

Venue information:

First floor meeting room (lift available), accessible toilets (ground floor), no-smoking building.

Other information:

For queries regarding this agenda please contact Chris Kelly, Senior Democratic Governance Adviser, Tel: 01253 477164, e-mail chris.kelly@blackpool.gov.uk

Copies of agendas and minutes of Council and committee meetings are available on the Council's website at www.blackpool.gov.uk.